



RECALL ACTION

Recall Action
Number: P048v2

Subject: Front Axle Case Flange Reinforcement Brackets	Publication No.: P048v2
	Model: Defender (LD) - ID4 2.2L Diesel/ID4 2.4L Diesel
	Model Years: 2011 - 2012
	Vin Range: LD072975 - LD075134
	Model: Defender (LD) - ID4 2.2L Diesel/ID4 2.4L Diesel
	Model Years: 2011 - 2012
	Vin Range: LD400023 - LD408691
	Model: Defender (LD) - ID4 2.2L Diesel/ID4 2.4L Diesel
	Model Years: 2011 - 2012
	Vin Range: LD825080 - LD826097
	Date of Issue: 26/11/2014

To:	All National Sales Companies, Authorised Repairers and Importers (Excluding North America)
For the Attention of:	The Managing Director
Copies To:	The Service/Aftersales Director/Manager The Parts Director/Manager
Related information:	This Recall Action has been re-issued to include the additional VIN ranges.

Dear Colleagues

A concern has been identified with a number of 2011 - 2012 model year 2.2L and 2.4L diesel Defender vehicles.

Customers have reported oil leaks from the end of the front axle case. In more severe cases customers have reported that the wheel, hub assembly and suspension have collapsed up into the wheel arch. In extreme cases the wheel and hub assembly have detached from the vehicle.

If the wheel hub assembly and the suspension collapse or detach from the vehicle, the vehicle stability will be compromised and the degree of directional control compromised, this significantly increases the risk of an accident.

Action to be taken

Jaguar Land Rover Limited has taken the decision to recall affected vehicles to add an additional reinforcement bracket mounted both ends of the front axle case to ensure that in the event of failure the wheel, hub assembly and suspension are restrained.

UK

Jaguar Land Rover Limited will be writing directly to customers with vehicles affected by this Recall requesting them to contact their preferred Authorised Repairer as soon as possible to arrange for the rework action to be carried out at the earliest opportunity. A copy of the customer letter is attached.

ROW

You are required to contact owners of the affected vehicles, following procedures that are appropriate to your market and as required by local legislation; requesting that the owner contact their nearest authorised repairer, as soon as possible, to arrange for the fitment of the axle flange

reinforcement bracket to both ends of the axle assembly. A sample customer letter is attached; the letter should be adapted to the requirements of your market.

Dealers are reminded that they should not sell vehicles identified as affected by a safety recall until such time as the safety recall has been successfully completed on affected vehicles.

Please check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles in market, please contact the Land Rover Field Actions team by email at jlrcamp@jaguarlandrover.com. All overseas requests should be forwarded via the National Sales Company/Regional Office only

For information purposes, a Technical Question and Answer document is attached.

Yours faithfully

Peter Cockle

Technical Director - Global Customer Service